

Installation issues

I am having problems installing on a computer running Windows Vista.

If you are having installation on a Windows Vista machine, you might try installing the software using Windows compatibility mode.

To configure the compatibility mode, copy the setup.exe to a known location on your desktop computer (ie. Desktop).

Right click on the .exe and select Properties from the menu.

Select the Compatibility tab.

Choose to run the setup.exe in Windows XP (Service Pack 2) compatibility mode.

I get the following error when trying to install.

“C:\Windows\System32\Autoexec.nt. The system file is not suitable for running MS-DOS and Microsoft Windows applications. Choose ‘close’ to terminate the application.”

This is caused by a missing **autoexec.nt** file in the C:\Windows\System 32 folder.

Just copy the “autoexec.nt file from C:\Windows\Repair folder into your C:\Windows\System32 folder and that should fix the problem.