

# *Champion Wrestling Stats 5.0* Frequently Asked Questions

Version 5.30 or later

**Where do I find the manual for *Champion Wrestling Stats*? One did not come with my purchase.**

With version 5.3.0 or later, the manual can be accessed from the main menu bar of the desktop version under Help. With earlier versions you can access the manual by selecting **START | PROGRAMS | CHAMPION WRESTLING STATS | CHAMPION WRESTLING STATS MANUAL**. With versions earlier than 5.3.0 the manual can be accessed from **Start | Programs | Champion Wrestling Stats | Champion Wrestling Stats manual**.

**What version of Windows is needed in order to run *Champion Wrestling Stats 5.0*?**

We have found *Champion Wrestling Stats 5.0* to run successfully under all version of Windows 95 or higher including Windows Vista. It will also run successfully on Macintosh computers running Virtual PC or Intel Macintosh computers running Windows..

**Will *Champion Wrestling Stats* run on Windows Vista?**

*Champion Wrestling Stats* will run on computers installed with Windows 95 or higher including Windows Vista. If you have a version of *Champion Wrestling Stats* earlier than 5.11, you can install the program using Windows Compatibility mode. Open the installation CD and exit the CD Menu that appears. Using Windows Explorer or My Computer, navigate to your CD Rom drive. Right click on the setup.exe icon. Click on properties and the click on the Compatibility tab. Check **Run this program in compatibility mode for** and select **Windows XP Service Pack 2**.

**How do I edit existing stats for a wrestler, school names, or wrestler profiles? The buttons to move to previous stats are grayed out!**

All data entry screens come up in **ADD** mode. This is what you are doing on these screens the majority of the time. In order to edit stats on any of the data entry screens, click the **Cancel** button (circular arrow on the tool bar). Previous data now becomes available for editing.

**I have a wrestler who had more than 9 takedowns. How can I enter stats when the number of maneuvers is greater than 9?**

All stats can be entered with more than 2 digits. Place your mouse over the appropriate data entry field and right click. The width of the field changes so that it can now accommodate 2 digits.

**I have taken pictures with my digital camera. How do I get them to show up in *Champion Wrestling Stats*?**

Images must be in a **jpeg** format. They need to be copied to the **IMAGES** folder where you installed *Champion Wrestling Stats*, usual C:\CWS50. The file names must not exceed 8 characters or contain spaces.

### **How do I account for FORFEITS by my wrestling team?**

Points For and Points Against can now be totaled for each wrestler on your team. These statistics are totaled for team reports as well. If your team forfeits matches, your Points Against for your team will not be accurate.

To account for this, it is suggested that you create a wrestler profile named BYRON FORFEIT (If your school name is Byron). Then, when your team forfeits a specific weight, you can enter that forfeit as a loss against your team and enter the appropriate Points Against. All team reports will now accurately reflect Points Against.

### **I am trying to enter data and keep getting a NON-RECOVERABLE ERROR message. What can I do?**

The indexes for your data may have become corrupted. At your menu bar, access **File \ ReIndex Pack Tables**. Click the button **APPLICATION** to reindex your application files. Re-Indexing your data files will many times correct this problem. Make sure you are backing up your data (Profiles) in the event this does not resolve your problem.

### **How can I put multiple seasons on a computer with *Champion Wrestling Stats 5.0*?**

Please follow instructions on page 21 of your manual. Make sure you have a back-up of all previous seasons. **Select Create a New Season** under **Setup**. Do not **Start a New Season**. Define an appropriate location for your new season. Example: 2007-2008 season might be stored in the path **C:\STATS2008**. It is important to enter the path exactly like the example on changing the season. Do not use a semicolon instead of a colon after C. Once a new season is created you may wish to keep profiles and schools from the previous season. This can be accomplished by restoring the previous season's profiles from a back-up disk. Then **Start a New Season** and delete appropriate information you do not want to keep

### **How do I get the latest update to *Champion Wrestling Stats 5.0*?**

If you are a registered user of *Champion Wrestling Stats 5.0* you can download the latest update under **DOWNLOADS**. The download file requires that you have the base programs already installed. Instructions are available in pdf format below the update file. Please contact Preferred Educational Software for information if you wish to upgrade from an earlier version. (815) 332-1626.

### **I get the following error when trying to install:**

*"C:\Windows\System32\Autoexec.nt. The system file is not suitable for running MS-DOS and Microsoft Windows applications. Choose 'close' to terminate the application."*

This is caused by a missing **autoexec.nt** file in the C:\Windows\System 32 folder.

Just copy the "autoexec.nt file from C:\Windows\Repair folder into your C:\Windows\System32 folder and that should fix the problem.

### **I do not have a CD ROM drive on my computer. How do I install *Champion Wrestling Stats 5.0*?**

You can create installation diskettes with your installation CD. Place the CD in your CD ROM drive. Click **Start, Run**, and enter **D:MAKEDISK A** (if A is your floppy drive). Follow the instructions given on the screen.

### **Are we permitted to install *Champion Wrestling Stats* on more than one computer?**

Our license permits you to install *Champion Wrestling Stats* on multiple computers for use with your organization (school building). Example: The program can be installed at home and at school. This license does not permit you to give this program to another organization or school.

### **What can I do if I have lost my installation CD?**

The original installation CD for *Champion Wrestling Stats* can be replaced for \$25.00 plus \$7.00 shipping & handling.

## **Frequently Asked Questions concerning the use of handhelds.**

### **I purchased the handheld but did not receive any software.**

When you purchase the *Matside Entry* or *Seeding Meeting* handheld software, you are purchasing software only, not the handheld hardware. This is purchased separately from a retail store or vendor on the Internet. Please follow instructions with the **Getting Started** sheet that came with your software or follow instructions in the manual. The software for these modules can be installed using the option from the Start menu **Start | Programs | Champion Wrestling Stats**.

### **What handhelds will work with *Champion Wrestling Stats 5.0*.**

The handheld version will run on handhelds using Palm OS 3.5 (or later), Pocket PC 2002, Windows Mobile 2003, Windows Mobile 5 and Windows Mobile 6 devices.

Please check our website at [www.pes-sports.com](http://www.pes-sports.com) for a complete list of supported handhelds.

### **What do you mean by a Device ID?**

We need the **Device ID** in order to create a registration code for your application. The first time you run the application on your handheld, you will see a **REGISTER** button.

Tap this button and e-mail us [cotterk@pes-sports.com](mailto:cotterk@pes-sports.com) with the **Device ID** that is presented to you. We will promptly e-mail you back with your registration code.

### **I am asked to LOOK IN the folder CWS50 for the following FILES OF TYPE OCX when trying to download or upload stats between the handheld and desktop computer.**

You have missed the step in installation where you are to install our conduit for your handheld. This can be accomplished by clicking on **START | PROGRAM FILES | CHAMPION WRESTLING STATS | INSTALL PALM HOTSYNC CONDUIT** or **INSTALL POCKET PC CONDUIT**.

**I receive the following error when trying to download or upload stats between the handheld and desktop computer.**

*OLE error code 0x80040151 class not registered*

You have missed the step in installation where you are to install our conduit for your handheld.. This can be accomplished by clicking on **START | PROGRAM FILES | CHAMPION WRESTLING STATS | INSTALL PALM HOTSYNC CONDUIT** or **INSTALL POCKET PC CONDUIT**.

**I think I have installed everything properly and I still can't get the hotsync to work between the desktop and handheld. What is wrong?**

This is usually the case when all appears to go OK but the dialog instructing you to Hotsync your Palm does not disappear after the Hotsync action completes. Some Palm handhelds require that an additional update be installed. This update can be found on our website under **DOWNLOADS**. The file to download is named **ChangeCreator.exe** and the instructions are found by clicking on the description to the right of the file.

**I am using Windows Vista and am having trouble syncing my handheld device.**

Go to our website and click on Downloads and Updates. Scroll down to Syncing Issues.

Palm Users running Windows Vista should click on the link Syncing with Vista and Palm handhelds and upgrade their Palm Desktop software to version 6.2.

Windows Mobile users running Windows Vista should run the update named PPCVistaUpdate.